Meet John Scherer, the Tech Whisperer

John's journey into the tech world is currently at Trimble which started in 2019 where he is currently in the role of a Modeling Technical Support 3 Engineer. Here, he provides outstanding technical support for Connect, Connect2Fab, and Autodesk Revit Addon SysQue users, providing them with personal support to help them navigate their way through their systems and models. He also took on the responsibility of orchestrating the SalesForce platform and managing cases and portals with precision.

Before joining Trimble, John worked for NetShape Technologies as an Information Technology Specialist. In this role, he was akin to a conductor, orchestrating the symphony of Virtual Hosts and Virtual Servers with the VMware vSphere Client. He also wore many hats, administering everything from LAN/WAN and Internet Connections to Firewalls, Switches, and VLANs.

In 2015, John joined Universal Services Corporation as a Systems Administrator. Here, he showcased his prowess in setting up and configuring networks, domains, Active Directory Users, and Computers. He also upgraded all client-side PCs to Windows 10 and served as a Database Administrator for SQL Database. More than just a techie, John was also a creative soul, building and maintaining websites like Universalservices.com, marinerspointeresort.com, and applevalleyresort.com.

Verizon Wireless was John's Florida tech journey. As a Technical Support Coordinator II, he supported tech teams with devices and systems and was a valuable member of the Management Support Team. His knack for problem-solving shone through as he diagnosed device and network issues and troubleshooted PC and Mac operating systems.

Prior to Verizon, John was part of Cumberland Medical Center's Management Information Systems team, where he maintained a network of 100's of computers and numerous servers. He also installed and configured SQL servers and managed back-ups for all servers.

John's first professional stint in the tech world began at N2 the Net, an Internet Service Provider. As Director of Web Design, he designed, built, and maintained websites across multiple Linux Servers. He also managed over 200 domain names and led the design and programming teams to create efficient workflows for customers' web development.

John's educational foundation is as impressive as his professional journey. He holds CompTIA A+ ce and Network + ce Certifications. He graduated as a Microcomputer Specialist from Tennessee Technology Center in 2002, where he was an honor student. His studies included Hardware and Software, Microsoft Office, FrontPage, and Visual Basic.

Today, John Scherer stands as a seasoned tech professional with a wealth of knowledge and experience. His journey is a testament to his commitment to empowering others through technology, and his story continues to inspire those who aspire to make their mark in the tech world.